

Logistics Terms & Conditions

WE-MYLO UG (haftungsbeschränkt)

Dear Customer,

Thank you for choosing WE-MYLO UG (haftungsbeschränkt) for your logistics and project management needs.

We operate as a professional freight forwarding company with full liability coverage and in accordance with the German Freight Forwarders' Standard Terms and Conditions 2017 (ADSp 2017), the German Commercial Code (HGB), the CMR Convention for international road transport, and applicable European transport regulations.

1. Scope of Application

These Terms & Conditions apply to all freight forwarding contracts for the transportation of goods, whether by road, rail, sea, or air, including storage and other services typical of the freight forwarding industry.

2. Obligations of the Customer

The customer is responsible for providing WE-MYLO UG with all necessary information regarding the goods, including type, weight, quantity, and any special handling requirements (e.g., hazardous materials). Customers must ensure proper packaging and labeling unless otherwise agreed in writing.

3. Performance of Services

WE-MYLO UG may use subcontractors (e.g., shipping lines, trucking companies, warehouse operators) to perform the agreed services. Subcontractors are contractually required to meet WE-MYLO UG's insurance standards. We exercise due diligence in selecting and monitoring all third parties.

4. Insurance & Liability

WE-MYLO UG maintains comprehensive professional liability insurance with coverage of up to €2,500,000 per event for road, sea, and air transport. Our insurance provides protection for loss, damage, or delay of goods and complies with HGB, ADSp terms, CMR, and European transport regulations.

Liability for loss, damage, or delay is subject to the limits of our insurance and applicable legal frameworks. Customers are strongly advised to arrange additional cargo insurance for the full value of goods where necessary.

5. Storage Services

If WE-MYLO UG organizes storage of goods in rented warehouses, such storage is subject to ADSp terms. The customer is responsible for ensuring that goods are suitable for the storage conditions provided.

6. Liens and Retention of Goods

WE-MYLO UG holds a lien on goods and other assets in its possession for all claims arising from the freight forwarding contract. Delivery may be refused if payments are outstanding.

7. Jurisdiction and Applicable Law

The place of jurisdiction for all legal disputes shall be Berlin, Germany. German law applies exclusively.
